

CONTRACT WITHDRAWAL FORM

In accordance with the Consumer Protection Act, the buyer hereby cancels the distance selling contract within 14 days from the date of delivery of the goods.

SELLER INFORMATION

Name:	YOKANA	Tax ID number:	112957148
Address:	Dr Ivana Ribara 144, Belgrade, Serbia	ID number:	66467830
Email:	office@yokana.shop	ISIC code:	1512
Phone:	+381 61 227 27 87	Account number:	265-1000000236760-53

CUSTOMER INFORMATION

Name & Surname	
Address	
Phone	

PRODUCT INFORMATION

Purchase Order No.	
Purchase Order Date	
Goods Receipt Date	

CUSTOMER'S STATEMENT

With this statement, I inform you that I am withdrawing from the purchase of the following product:

The customer chooses to exchange the goods or agrees to receive a refund on their current account by filling in the table below,

EXCHANGE

Enter the product name for replacement, size, and color:

REFUND

Enter the name, surname, and location of the account holder, as well as the current account number:

The customer is responsible for the direct cost of returning the goods to the seller.

The seller will confirm the receipt of the form in written or electronic form.

The goods must be properly packaged and must not be damaged. The seller has the right to refuse the refund if the goods have been damaged or used improperly by the customer.

Privacy statement: The data provided by the customer to the seller on this form is for the purpose of canceling the contract and for recording changes in the movement of goods, and the seller will not store or use them for other purposes.

By sending this form from the customer's registered email address, it is considered signed.

A handwritten signature is required if the form is sent to the seller's registered office address.

Customer's signature:
 (if sent by mail)

Date:
 (filling out the form)